



# FREE MEALS Q & A

**Q: If I placed my order this week, when do I pick up?**

A: Orders placed this week are for next week. 100% virtual and blended students/ parents can pick up on Mondays from 9am to 9.30am at one of the 3 locations: DCES, DC45 & DCMS.

AA and BB students will be sent home with their 3-days meal pack on Tuesdays and Thursday respectively.

**Q: If I have a student in AABBR schedule, can I pick up at one of the three 100% virtual locations on Mondays?**

A: At this time, we do not offer curbside pick up for AA and BB group. We will continue to evaluate the remote learning meal plan.

**Q: If I have a student in blended model but not able to eat lunch in school cafeteria, can I still order 5 days meal pack?**

A: Yes, you can. Please order thru the available option in your parent portal and specify in comment section that it is a blended student and you are ordering 5-days meal pack.

**Q: If it is free meals, why am I still seeing a charge on parent portal?**

A: We are still processing all of the meals served thru our cash registers to track them more efficiently and correctly. So you will see transactions on your parent portal but meals should be charged at \$0.00

**Q: If it is free meals, do I still put money on my child`s account?**

A: In addition to free breakfast and lunch, we are also serving A la carte snack items at DC45, DCIS, DCMS, Freshman and DCHS. These items are not part of the free meals program. They still have to be paid for.

**Q: If it is free meals, why am I still receiving low balance or negative balance notifications?**

A: Since we are still serving A la carte snack items, the low or negative balance emails are important to keep student`s account from depleting completely.

**Q: If it is free meals, do I still have to submit a free & reduced application?**

A: Yes, it is.

1. The free & reduced program participation also helps The School District with their funding.
2. Because the free meals waiver by USDA has an end date. After that date, we revert back to our categorical meals by free, reduced and paid. If we do not have a SY20-21 free & reduced application on file, your child will be charged paid breakfast and lunch prices after the deadline.