

INTRODUCING DEER CREEK SCHOOL DISTRICT'S NEW COMMUNICATION PLATFORM



Deer Creek App

Deer Creek is launching a new communication platform through SchoolMessenger with an official Deer Creek App that is designed to enable and empower parents, staff, and students to stay informed and up-to-date on events, important issues, general information, emergency notifications and site based activities. Our new Deer Creek App is free, easily downloadable and accessible.



SchoolMessenger Communication App

Deer Creek is also excited to announce that students, parents and teachers will have the ability to communicate with each other through the SchoolMessenger Application on your phone or electronic device. This app works in connection with the Deer Creek App and will also be one of the available icons on the Deer Creek App. For a reference of how this application works, one can compare it to FaceBook and FaceBook Messenger. From the Deer Creek App one can toggle to the SchoolMessenger App and then back. The SchoolMessenger App will have to be downloaded one time and set up. Once this is complete, parents, students and staff will have access to this through the Deer Creek App as an available icon. This application will replace Remind and Infinite Campus Messages.



Text Messaging Service

Deer Creek will be utilizing the SchoolMessenger system to deliver text messages straight to your mobile phone with important information about events, school closings, safety alerts and more. You can participate in this free service by following the instructions listed below. SchoolMessenger is compliant with the Student Privacy Pledge, so you can rest assured that your information is safe and will never be given or sold to anyone.

GREAT NEWS!!

Since the SchoolMessenger app will be deep linked in the Deer Creek App, parents, students and staff will only have to access the Deer Creek App for all items related to Deer Creek!! This includes but is not limited to the Deer Creek Events Calendar, Infinite Campus Student & Parent Portal, School Sites, School Site Map Thumbnails, Newsletter, Child Nutrition, Site Staff, School Board, Deer Creek Foundation, QR Code Reader, Deer Creek Social Media and more. The Deer Creek & SchoolMessenger Communication Platform is highly secure and flexible. It allows the District, School Sites, and Staff to manage and share information easily. Apps that the District will no longer be using:

School Way - Effective Immediately

Remind - Effective June 30, 2020

LET'S GET STARTED:

VERY IMPORTANT...PLEASE READ ALL OF THE INSTRUCTIONS PRIOR TO DOWNLOADING OR ACTIVATING YOUR ACCOUNTS! THIS WILL SAVE YOU TIME AND HELP YOU TO AVOID CONFLICTS WITH THE APPLICATIONS IN THE FUTURE. PLEASE NOTE: SINCE THESE APPLICATIONS ARE RUN THROUGH A 3RD PARTY, THE DISTRICT WILL BE UNABLE TO FIX ANY ISSUES AND WILL ONLY BE ABLE TO ANSWER LIMITED QUESTIONS REGARDING THE APPS.

IOS DEER CREEK APP

OR

ANDROID DEER CREEK APP

AND

SCHOOLMESSENGER APP



1. Download your Deer Creek Communication Apps


- a. [Launch Page for Deer Creek App](#)
- b. [Deer Creek App for IOS](#) or [Deer Creek App for Android](#)

2. Deer Creek App Set Up

- a. After downloading App, please select allow notifications
- b. Start Set Up (Helpful Hint: it is easier to do this in the beginning rather than skipping set up)
- c. You will automatically be signed up for the all District Notifications and Information. Please select the additional schools you would like information from (This will include the ability to see their events calendar and staff. If you do not select a certain school site, you will not be able to see the events or staff).
- d. At any point if you are prompted to allow new content, please select “Yes” or “Allow” as this will keep all information updated.
- e. IMPORTANT: The blue area on the right side that contains the icons, is a scroll bar and will allow you to scroll for additional information other than what you currently see on the screen.
- f. NOTE: The District has the ability to add, delete, change, and update content on the app. Each time this is done, you will see a prompt on your phone that notifies you that New Content is available and asks if you want to load it now. We suggest selecting “YES” so that you can have the most up to date information and content available.

3. SchoolMessenger App Set Up

- a. Click the top icon titled “SchoolMessenger”
- b. If you haven’t already downloaded this app, please download.
- c. Choose “Sign Up”
- d. IMPORTANT!! Enter the email address you have on file with the School District. This is the email address that you have listed in Infinite Campus and is the email address that communication currently comes to you from the District, School Site, or Teacher. *Although it prompts you to enter an email that you choose and/or states you can call and change it, please ensure you enter the email currently in Infinite Campus as the district does not change emails in Infinite Campus. This can only be done by the parent.*
- e. IMPORTANT!! The app only prompts you to enter your password one time. It is best to FIRST select the “eye” icon to the right of the word “password” so that you can see what password you are entering prior to completing.

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- f. Choose United States
 - g. Click Sign Up
 - h. You will be prompted to check your email to complete activation
 - i. Go to Email and click the link provided. This will take you to the SchoolMessenger communication platform. You will be able to access this platform with any device.
 - j. Log in with the email address and password you choose
 - k. If you wish to be notified by your School(s) or District regarding important information and/or emergency information, check the phone number listed and click SAVE.
 - l. You will be prompted to choose which type of phone calls you want to receive, emergency only or other types of schools information. The District and School Sites will limit phone calls with only emergency and important information so it would be our recommendation that at least one parent/guardian in each household allow all types of calls “You Can Call Me”.
 - m. Once you have completed this process, you will now be able to access the Deer Creek App for all information including SchoolMessenger information.
 - n. You may also access this same platform through a website if you prefer, in lieu of an app on your phone.
 - o. The capabilities of this messaging system include both individual and group messaging (ie classes, groups, clubs, teams, etc), the ability for staff to notify or remind parents and/or students of information, the ability for teachers and families to exchange files, and the ability for you to review all notifications and messages in a single stream view.

4. Text Messaging Service

- a. Send a text message of “Y” or “YES” to our District’s short code number, 67587.
- b. You may opt out of these messages at any time by simply replying to one of our messages with “STOP”.

For additional information, you may go to the following links:

[SchoolMessenger Parent/Guardian Video](#)

[SchoolMessenger School Notification System-Communicate](#)

Deer Creek is very excited to be able to bring our staff, students and parents a streamlined, effective and efficient form of communication. Our hope is that every member of our school community has the ability to access any and all information in an easy manner while also having the ability to customize the way and how much you receive information.

